

## PARKING FAQS

QUESTION	ANSWER
Why is the screen blank whenever I approach the Meter?	The meters are solar powered and they go into a sleep mode to conserve energy.
How do I activate the meter?	To start, select the green button located to the lower right of the screen.
What if I start work or have an appointment before 9:00 AM?	Payment can be made as early as 7:30 AM, but your time will not begin until the start of enforcement at 9:00 AM.
How do I know if I am parked in a metered parking space?	Any parking space with a white chalked outline is a metered parking space.
Are the Handicap spaces metered parking spaces?	Yes. This is to encourage availability of the handicapped spaces.
What should I do if I make an error entering my license plate number?	If you enter the wrong license plate number, you should notify Parking as soon as possible. The Parking phone number is (412) 741-1149.
If I already paid for parking and decide I need more time, can I add time?	Yes. Adding time to a current reservation is the same procedure as your original purchase. The system will automatically recognize your license plate.
If the meter closest to my vehicle is out of service, do I have to pay?	Yes. You can use the next available meter within the same zone or make payment using one of the mobile parking apps.
Can I get more than one ticket a day?	Yes. A vehicle in violation is subject to ticketing every two hours.
Do you have an app to pay for parking? If so, how do I get it?	The Borough now accepts Parkmobile and Flowbird. Download the apps from Google Play or the App Store.
How do I know if I got a ticket?	As with the old system, your ticket will be placed on the windshield of your vehicle. Either on the driver's side or passenger side.
How do I pay a ticket?	There are three (3) ways to pay: 1. Online at <a href="http://tocite.net/sewickleyborough/Portal">tocite.net/sewickleyborough/Portal</a> . There is a \$3.00 convenience fee. 2. By phone: 412 467-0534. There is a \$3.00 convenience fee. 3. Mail your payment to: Sewickley Parking Department, 601 Thorn Street, Sewickley, PA 15143. If your payment is postmarked within 5 days of receipt of the ticket, the fine will not increase. 4. Drop your payment and ticket in one of the Fine Boxes located throughout the business district. Envelopes are provided on the side of each Fine Box.
Where are the Fine Boxes located?	1. At the curb in front of the Municipal Building at 601 Thorn Street. 2. In the Division Street Parking Lot. 3. On Broad Street, in front of the Village Barber Shop. 4. At 430 Beaver Street in front of Mediterra Café. 5. In the Green Street Parking Lot. 6. On Walnut Street across from Adesso Cafe.